

## Appendix 4

### Age Profile of outstanding Utility Debts as at 31<sup>st</sup> March 2015

Utility	Pre 2011	2011/12	2012/13	2013/14	2014/15	TOTAL BALANCE
Virgin Media	NIL	NIL	NIL	£16,856.50	£94,738.75	£111,595.25
British Telecom	NIL	NIL	£2,329.50	£94,097.00	£55,248.35	£151,674.85
EDF	NIL	NIL	NIL	NIL	NIL	NIL
UK Power Networks Ltd	NIL	NIL	£435.01	£105.32	£4,689.70	£5,230.03
Southern Gas	NIL	NIL	NIL	NIL	£12,805.55	£12,805.55
Thames Water	NIL	£1,610.00	£10,735.00	£129,674.83	£160,896.60	£302,916.43

### Overall Recovery Position of outstanding Utility Debts as at 31<sup>st</sup> March 2015

Utility	Total under 30 days old	Total over 30 days old	Total outstanding	No. of invoices in dispute	Amount of invoices in dispute	Amount marked for write off
Virgin Media	£9,196.25	£102,399.00	£111,595.25	2	£4,180.00	£0.00
British Telecom	£4,225.00	£158,496.98	£162,721.98	9	£51,558.92	£0.00
EDF	£0.00	£0.00	£0.00	0	£0.00	£0.00
UK Power Networks Ltd	£3,842.22	£1,387.81	£5,230.03	0	£0.00	£0.00
Southern Gas	£5,183.75	£7,621.80	£12,805.55	0	£0.00	£0.00
Thames Water	£21,051.25	£281,865.18	£302,916.43	102	£264,682.39	£0.00

## Collection and Recovery

In order to reduce the number of disputed invoices the Council pre-agrees the annual inspection charges and all other charges with the exception of defects.

The service department continues to meet with Thames Water to discuss disputes and outstanding invoices.

A County Court Claim is an available recovery option but there are two issues which impact on success in respect of debts raised by the New Roads and Street Works department:

- A claim should only be issued once all disputes are resolved. Under the HAUC (Highways and Utilities Committee) code of practice late disputes are accepted by LB Bromley.
- If a case is defended the judge can refer the local authority to arbitration and the HAUC code of practice.